Clearing Chrome or Firefox Cache:

To refresh a webpage, you can use the following keystrokes. If this doesn’t help you may need to clear the entire cache.

- Chrome or Firefox for Windows: CTRL + F5
- Chrome or Firefox for Mac: CMD + SHIFT + R

To clear the entire browser cache:

- For Chrome: https://support.google.com/accounts/answer/32050
- For Firefox: https://support.mozilla.org/en-US/kb/how-clear-firefox-cache